Product notification – end of sale of nShield Solo+ and Connect+ HSMs

www.ncipher.com

nCipher Security is providing notice of end of sale of the nShield Solo+ and nShield Connect+ models that were first introduced in 2012/2013. Units will remain on sale and available to purchase (subject to availability) until December 31, 2020. These models will then be covered by our Mainstream Support[a] program for 2 years until December 31, 2022. Beyond that date a further 2 years of discretionary extended support may be available on request from nCipher Support.

The nShield Solo XC and Connect XC are the direct replacement for the nShield Solo+ and Connect+ models – see table below. nShield Solo XC and Connect XC are FIPS 140-2 and Common Criteria Certified and offer the added benefit of an optional in-field performance upgrade.

MODELS AFFECTED

Products affected by end of sale announcement				Equivalent performance replacement products	
nShield model	Part number	End of sale	End of mainstream support	New nShield model	New part number
Solo 500+ F2	NC3423E-500			nShield Solo XC Base F2	NC3025E-B
Solo 6000+ F2	NC3423E-6K0			nShield Solo XC Mid F2	NC3025E-M
Solo 500+ F3	NC4433E-500			nShield Solo XC Base F3	NC4035E-B
Solo 6000+F3	NC4433E-6K0			nShield Solo XC Mid F3	NC4035E-M
N/A	N/A	December 31, 2020	December 31, 2022	nShield Solo XC High F3	NC4035E-H
N/A	N/A			nShield Solo XC High F2	NC3025E-H
Connect 500+	NH2054			nShield Connect XC Base - serial console	NH2089-B
Connect 1500+	NH2061			nShield Connect XC Base or Mid - serial console	NH2089-B or NH2089-M
Connect 6000+	NH2068			nShield Connect XC Mid - serial console	NH2089-M
N/A	N/A			nShield Connect XC High - serial console	NH2089-H
Solo 10+	NC4033E-10[b]			No direct replacement	

[a] Mainstream Support options include Standard, Premium and Premium Plus offerings
[b] nShield Solo 10+ only available in selected regions.

MODELS NOT AFFECTED

- nToken+ (part number NC2023E-000),
- nShield Solo+ CC[1] (part number NC4433E-500-CC and NC4433E-6K0-CC[1]) and
- nShield Connect+ CC[1] (part numbers NH2054-CC, NH2061-CC and NH2068-CC[1]) and
- nShield Solo+ for Timestamp Option Pack (part number NC4433E-500-TSS)

are not affected by this retirement announcement.

Note 1: Common Criteria certified via Italian OCSI scheme

TIMELINE
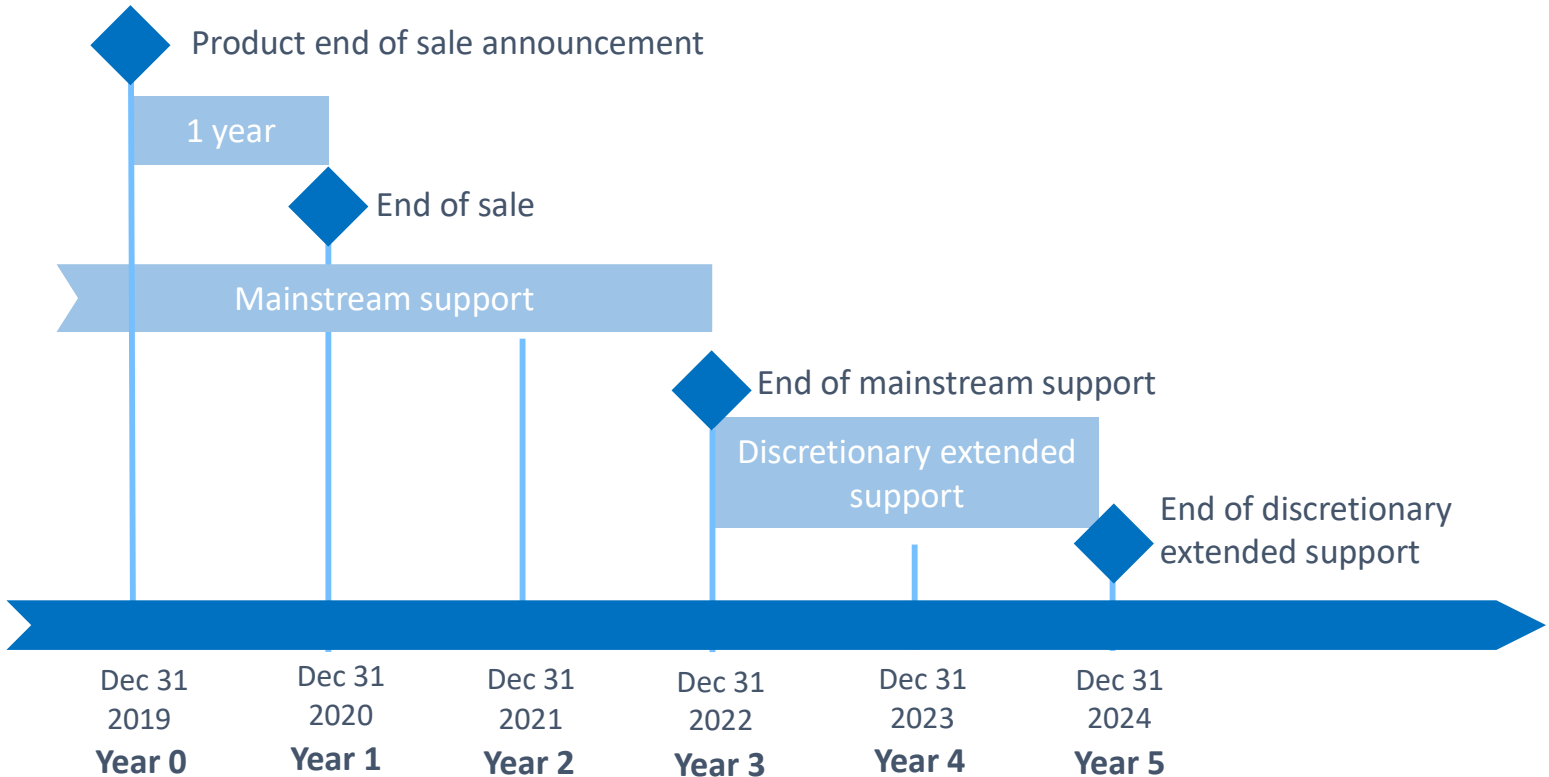
ADDITIONAL RESOURCES AND CONTACT INFORMATION

Support contact information includes https://help.ncipher.com, https://www.ncipher.com/services/support/contact-support, and support@ncipher.com.

nCipher's Product Lifecycle Support Policy can be found here.

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